



ENEWS | 11.08.2013

SENIOR LIVING | EMERALD HEIGHTS

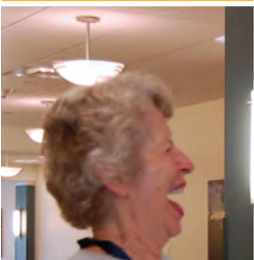
# DELIVER WITH CARE SERVICE + TRUST



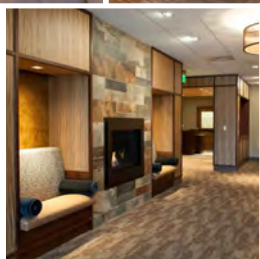
plan



rejuvenate



Projects from top left, left to right:  
Pavilion Multipurpose Auditorium Gallery;  
Fitness Center Swimming Pool; Courtyard;  
Superintendent Rob Cochrun + Resident;  
Living Room Lobby; Dining Room



trust



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# DELIVER WITH CARE SERVICE + TRUST

Senior Living communities present special opportunities and offer special rewards. Although working in and around personal living space is challenging, it is a privilege to be reminded every day of who we are working for and why it is important.

That's one of many reasons why Senior Living communities are among the most enriching projects we do. Working together to renew the campus, Emerald Heights Retirement Community and GLY have built a relationship based on trust and common goals.

**GLY JOINED THE EMERALD HEIGHTS TEAM IN 2008.** We started small, winning a competitive selection process for restroom renovations while Emerald Heights worked with Rice Fergus Miller Architecture on a long-term Master Plan. We recognized an opportunity to add value by engaging with the team early on, contributing our expertise with efficient planning and predictable budgeting. Together, the team crafted a thoughtfully priced and phased project pipeline based on minimal impact and logistical good sense. No detail was too small to consider, down to moving and building the garden pea patch prior to growing season.

**PEOPLE COME FIRST.** Tomorrow's goals shouldn't compromise today's. Amid all the excitement of new buildings and refreshed spaces, life goes on, and the peace and safety of the residents are always our first concerns. Thorough planning and smart phasing are key to safely maintaining quality of life while we're working hard to enhance it.



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**DELIVER WITH SPECIAL CARE.** Touching so much of the campus makes communication critical. Daily and weekly logistic plans tell residents what they want to know: where we're working and for how long, work-hour durations, product sheets that review smelly or noisy materials, easy-to-read signage and caution tape. Day in day out, we pay careful attention to continuous debris removal, dust-control measures, and shorter durations for noisy activities — making the best of an inconvenient situation. Learn more about our strategies for working in a [sensitive environment](#) that can be literally outside a resident's front door.

**AMENITIES FOR A GRACIOUS LIFESTYLE.**

What's all the disruption for anyway? Simply to make Emerald Heights the best it can be. The campus upgrade and expansion is providing wonderful amenities, encouraging deeper community and attracting new residents. Residents are making great use of the new [Fitness Center](#), pool, exercise rooms and salon, and the new [Pavilion Multipurpose Auditorium](#) flexible room configurations and state-of-the art staging capabilities. To minimize disruption, the Multipurpose Center is temporarily housing the dining room while construction on the new [Dining Room](#) was completed — another well-planned transition. The three new facilities wrap around a beautifully landscaped courtyard and outdoor patio — just the place to sit beside a warm fire for coffee and good conversation.

**ROOM FOR IMPROVEMENT.** Our goal is to continually improve both process and quality of our delivery for Emerald Heights. On the three-story [Trailside](#) apartment building currently in progress, GLY is using Lean strategies to create efficiencies



- UNDERSTAND DEVELOPMENT GOALS + OBJECTIVES
- DESIGN, SITE + INFRASTRUCTURE ANALYSIS
- UPDATE MARKET ANALYSIS + INTELLIGENCE
- COMMUNITY, CULTURE STUDY
- SUSTAINABILITY CHARRETTE

**2008-2009**

Small restroom renovations in Commons + guest rooms

**2010-2011**

Parking spots + maintenance facility lot, bowling green, retention pond, "pea patch" garden

**2010-2011**

Commons: halls/corridors, clinic, lobby/reception, country store, marketing suite, library, chapel

**2011**

Fitness Center + Pool

**2012**

Pavilion Multipurpose Auditorium

**2013**

Dining Room renovation + Courtyard

**2012–2013**

Enclosed corridors between major buildings

**2013–2014**

Trailside apartment building expansion

**2014 + Beyond**

Corwin Center renovation + Phase 3 Corridor renovation



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## SENIOR LIVING | EMERALD HEIGHTS DELIVER WITH CARE

that save the client money. Pull planning scheduling and phased site utilization drawings are eliminating redundancies and streamlining schedule without affecting quality. What we learn will be implemented in the pending renovation of the Corwin Center and continued renovation of the corridors.

**DAY BY DAY.** Daily contact makes people familiar and mutual respect brings them closer. We've made a lot of friends, and are thankful to Emerald Heights residents for sharing their community with us. In return, we'll continue to serve them with enhancements that enrich their lives and a legacy that lasts.

*“Your team’s efforts to thoughtfully plan this project and deliver it on time, within budget, and with great quality have resonated well within our community and give us great confidence as we plan for the future at Emerald Heights.”*

| LISA HARDY, PRESIDENT + CEO, EMERALD HEIGHTS

Emerald Heights is one of several Senior Living communities we have partnered successfully with, including [Kline Galland](#), [Cristwood](#), [Spiritwood](#) and [Timber Ridge at Talus](#). Learn more about entire our [Senior Living portfolio](#) of projects and services. To start the conversation, e-mail or call Bill DeJarlais at bill.dejarlais@gly.com or 425.451.8877.